KEEPING KIDS SAFE: AN IN2VATE SOLUTION TO EMPOWER CAMPUS SECURITY

Property Liability & Crime Prevention Assessment

OVERVIEW

The client needed to perform a comprehensive Property Liability and Crime Prevention Assessment at 170 K-12 public education sites. Their goal was to identify areas of risk that expose students to unsafe situations or environments, provide recommendations for corrective action, and manage action items. Areas of assessment included:

- Site perimeter & landscaping safety
- Building accessibility & amenities
- Building exteriors, exterior utilities, HVAC & electrical use
- Fire and life safety & security procedures
- Walkways & paved areas
- Athletic and play areas
- Parking areas & traffic control

CLIENT

- Self-funded liability and property insurance pool.
- Members are K-12 Public education entities.
- Located in California.

THE DILEMMA

The client needed to complete a comprehensive property liability and crime prevention assessment at 170 public education sites with a small team, complete a proof-reading process, generate site-specific summaries with unique recommended action-item assignments, and generate a final comprehensive report. There were multiple hurdles to address, including a tight deadline for completion and finding a tool that met the diverse needs of the project. The top issues the client faced in the past with similar projects included:

- Static assessment technology that did not allow for data roll-up or individualized reporting.
- Inconsistency in information gathered and dispersed; too much room for human error.
- Large time commitment and difficulty of previously used software.
- Need of software that was highly flexible and customizable.

THE SOLUTION

in2vate created a custom assessment platform that offered:

- Diverse data collecting mechanisms

- Streamlining of assessments and reporting
- Real-time centralized data collation
- Data structure mirrored to organizational structure that allowed data to roll up the hierarchy for multi-level reporting with accuracy and consistency.
- A simple interface and navigation.

THE PROCESS

In2vate worked with the client to build out a 125-item assessment and began inspections in July with a team of four inspectors. Assessments were submitted for review and finalized. Site-specific reports were generated with consistent recommendations and action items the same day. The reports generated best practice corrective actions specific to each site for implementation and aggregated into a central location for the final top-tier summary.

THE RESULTS

- Inspection time was reduced from the allotted 6-8 hours to 2-3 hours per site (170 total sites).
- Assessment tool saved 680 hours of labor in the inspections alone.
- Saved an estimated $68,000.
- Preparing reports for individual members was reduced from 2-4 hours to 30 minutes.
- Members received their report summary and action items same-day.
- Inspections began in July and the final report to the board took place on time in December.
- Inspection time and internal processing was reduced by over 50%.
- The project manager rated the level off efficiency for similar projects from 3/10 to 9/10 after implementing the assessment tool.

APPLICATION

Finding the right tool to accomplish an organization's goals are critical. Streamlining processes, collating data in real-time, and automating reports allowed this insurance pool to serve members with exceptional service while keeping internal processes simple and consistent across sites, inspectors, and over the course of completing all 170 inspections. Increase your team's capacity, reduce time and money, and provide quality service by working smarter, not harder. Let's make risk management simple again.

"I enjoyed the enthusiasm of the in2vate Team to come up with something new from what we have ever done—they worked with us and shifted their methods when we ran into a barrier. in2vate helped us increase our capacity. The Assessment Tool reduced our time and provided much needed consistency."

-Project Manager

in2vate® | helping *you* make risk management simple.